



# ABOUT THE VA SAFETY LEARNING SYSTEM® COLLABORATIVE

The VA Safety Learning System® Collaborative is a growing group of VA health care systems moving beyond mortality review and simply counting and trending adverse events.

We are defining, measuring and improving those process of care and system failures that contribute to the suffering and harm of our veterans and providers.



"This Collaborative allows me to feel like I'm doing my best to help improve the care of everyone and it's not just the care of our patients but it's also the care of our providers."

~ Shira Wolf, BSE  
Collaborative Participant



This is more than just a research and learning collaborative. This a community of practicing providers and quality staff who seek to create a safe space for healthcare workers to research and create practical, meaningful, and lasting change for our honorable population of veterans.

# THE VA SLS COLLABORATIVE PROVIDES:



Training on proven case review methods and system improvement approaches for implementing change.



Access to the Healthcare Safeware® Web-Based Registry.\*



Learning from other Collaborative Member sites through benchmarking reports and monthly webinars.



Improve performance by targeting identified process of care and/of system failures.



Opportunity for scientific publications and presentations with fellow collaborators.



Access to hope & healing from self-help and professional development education through the H2 Foundation.

\*See our Healthcare Safeware® Flyer for more information.

For more information, visit [hbhealthcaresafety.org](http://hbhealthcaresafety.org) or contact:

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# WHAT CAN I GET AS A MEMBER?



## Personalized online learning channels

Virtual training for Collaborative members is conducted through the learning management system Thinkific. Members have the option to receive a personalized channel on Thinkific for their site.

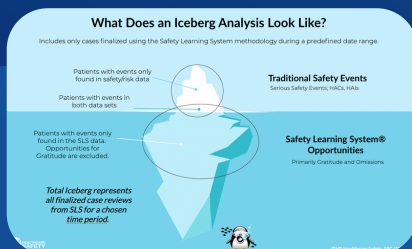


Members also have access to recorded monthly Collaborative Conversation webinars every month through Thinkific!

## Personalized benchmarking

Members will receive an annual benchmarking report outlining current collaborative data, learning & improvements. Occasionally, HBHS will provide a random benchmarking report on a special topic of benefit for members.

Members will also learn how to conduct annual iceberg reports. These reports allow you to highlight the hidden causes of harm that our Safety Learning System® identifies to inspire & influence your leadership.



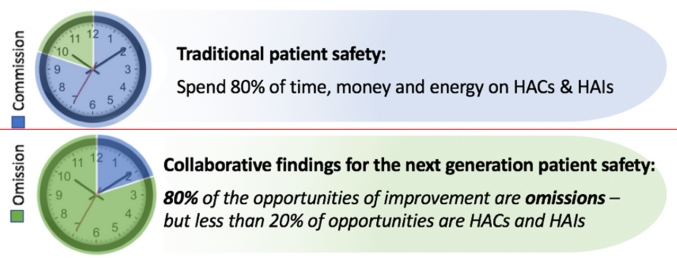
## WHAT IS THE SAFETY LEARNING SYSTEM®?

Our Safety Learning System® is a holistic methodology designed to identify the vulnerabilities in the systems and processes of care delivery creating daily challenges for care providers.

Using a continuous loop of organizational innovation and learning, these system vulnerabilities and provider challenges are translated into Opportunities for Improvement (OFIs).

This system creates meaningful (understandable, measurable and improvable) knowledge, which is then used to inspire and influence leadership for lasting change. *HBHS provides further training on how to inspire and influence leadership exclusively for Collaborative members.*

### SLS Collaborative Aggregate Learning:



95-100% of opportunities are NOT found in existing patient safety reporting mechanisms

Members of our healthcare research and learning Collaborative have found that more than 80% of the failures they identify are omissions in care or latent errors - the things we don't do to cause harm. Less than 20% of the harm caused can be attributed to HACs and HAIs.